

HighRadius uses SoftNAS to make cloud storage highly available

SoftNAS Cloud NAS delivers 99.999% availability backed by a SLA uptime guarantee



CHALLENGE

HighRadius needed to provide customers high availability for cloud storage. Other cloud storage solutions did not offer the availability uptime to meet customer SLA contracts.



SOLUTION

HighRadius chose SoftNAS with Snap HA to deliver 5-9's availability of cloud storage. Snap HA availability allows failover across availability zones in case a zone has an outage.



RESULTS

HighRadius customers have confidence in the availability of the Highradius solution and the SLA contracts they have defined.

About HighRadius

HighRadius is a Fintech enterprise Software-as-a-Service (SaaS) company that leverages Artificial Intelligence-based Autonomous Systems to help companies automate Accounts Receivable and Treasury processes. The HighRadius® Integrated Receivables platform reduces cycle times in your order-to-cash process by automating receivables and payments processes across credit, electronic billing and payment processing, cash application, deductions, and collections.

Other solutions did not work

HighRadius tried many cloud storage solutions, but they could not meet the demanding 5-9's of uptime. Cloud storage services have outstanding storage durability and replication of storage to other availability zones. However, in the event of a failure, they had to redirect their solution manually. HighRadius also tried an opensource NAS and ran into multiple support issues with failover and zone replication, which did not meet their availability requirements.

Why HighRadius chose SoftNAS

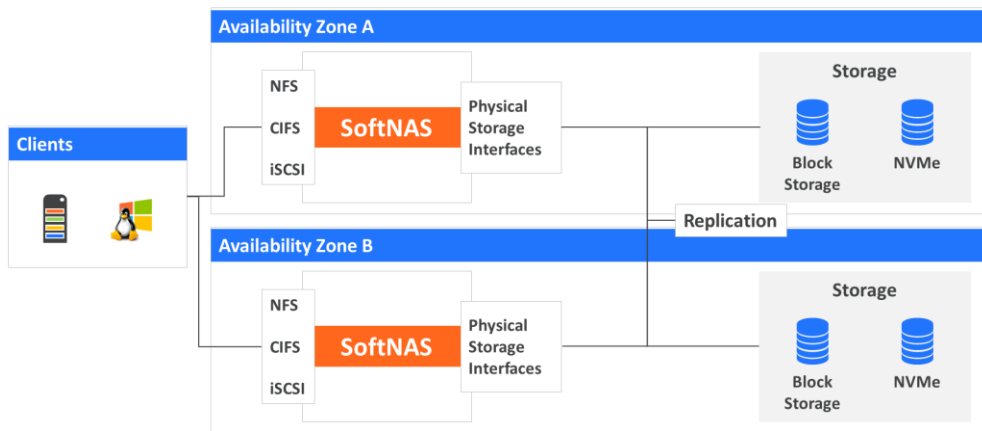
After trying other solutions, the technical evaluation team at HighRadius proceeded with an evaluation of SoftNAS HA with Snap HA. The team tested the replication of data between availability zones and the failover and failback capabilities of SoftNAS. After an extensive evaluation, HighRadius felt comfortable with the technology and the support staff at SoftNAS to roll into production. Currently, High Radius uses SoftNAS to deliver HA cloud storage for their Fintech enterprise SaaS application.

BENEFITS OF SOFTNAS CLOUD

- No Storage Downtime Guarantee
- 5-9's uptime SLA
- Easy setup and fast storage deployment
- Enterprise-grade security
- Support for all major file protocols
- Built-in data protection
- Petabyte-scale

About SoftNAS HA with Snap HA

Snap HA is for customers who need 5-9's availability. SNAP HA uses SnapReplicate™ to replicate data from a primary node to the secondary node in an HA pair. Snap HA uses a virtual IP (VIP) address to ensure clients maintain connectivity to the NAS data after failover. SoftNAS nodes are in different availability zones in the public cloud or a VMware fault-tolerant configuration. Automatic failover monitors the health of underlying storage, the ZFS filesystem, and network conditions, carefully managing the cluster to ensure applications and workloads remain highly-available, even in the face of underlying cloud platform host, storage, or network failures. SoftNAS's unique patented high-availability technology enables only SoftNAS to provide a No Downtime Guarantee SLA for its customer's peace of mind in the cloud. Learn more about SoftNAS HA.



ABOUT SOFTNAS CLOUD ENTERPRISE

- Simply Powerful: A powerful, full-featured NAS filer
- Non-Stop Storage: Delivers five 9's of availability
- Frictionless Experience: Easy to try, buy and use
- Agile Storage Software: On-demand, where and when you need it
- Security: Secure storage software on cloud storage
- Performance & Capacity: Flexible pricing and enterprise-class data protection



"We have extensively tested replication across availability zones, failover, and failback features of SoftNAS SnapHA and found all features worked with no problems. Fortunately, the SoftNAS NAS has run so well that we have never seen a failover while in production, but we are glad we have the peace of mind that HA is there in case we need it."

Suresh Babu Marella - Senior Director – Cloud Infrastructure

Why HighRadius chose SoftNAS for High Availability

HighRadius knows how to move customers' financial data to the cloud and run advanced analytics with AI cloud services. They also know that customers' data is the business's DNA and, therefore, must be protected at all costs. High Radius needed a partner to provide to ensure their customers' data will be highly available. HighRadius chose Buurst SoftNAS as the strategic partner to ensure the data is highly available across availability zones and provide failover and auto failback features to ensure the data has availability and the lowest latency to the customers' location.